

Society of Actuaries in Ireland

Variable Annuities: Modern life insurance

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Agenda

1. What is a Variable Annuity?

2. Development of VA Markets

3. How VA Products Work

4. Customer Profile

5. Customer Solutions

6. Challenges for VA Providers

7. Finally

1. What is a Variable Annuity?



1. What is a Variable Annuity?

"a contract between an investor and an insurance company, under which an investor makes a lump-sum payment or series of payments. In return, the insurer agrees to make periodic payments to you beginning immediately or at some future date. The investor can choose to invest their purchase payments in a range of investment options."



Typical Features

- + unit-linked structure
- + guarantees
- + economically managed
- + single premium
- + whole of life
- + single or joint life



"any unit-linked or managed fund vehicle which offers optional guarantee benefits as a choice for the customer"

VA Working Party, 2008



Teachers Insurance and Annuity Association – College Retirement Equities Fund 1952

2. Development of VA markets



2. Development of VA markets – USA



1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014

Source: LIMRA

1990s: Modern day VA market developed, driven by strong bull market

From 2000: VA providers initiated hedging programs

2013-2014: Some providers embark on "de-risking" exercise, resulting in lower sales

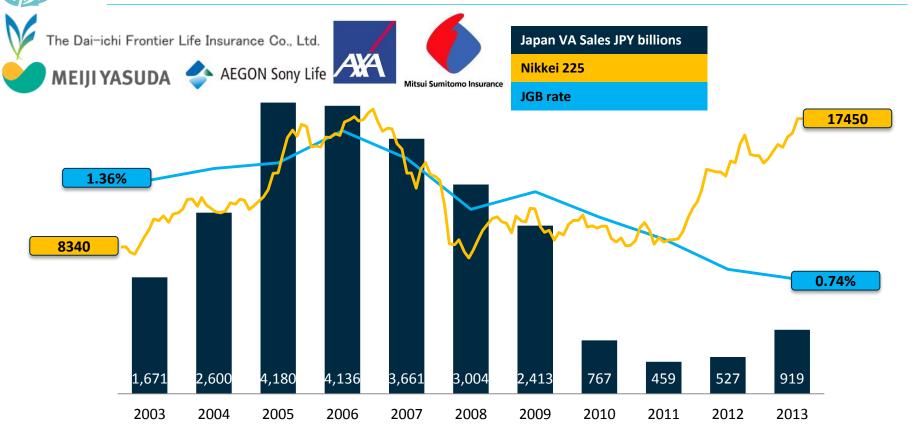


2. Development of VA markets – Top 10 US

Rank	Company	'14 (\$bn)	'13 (\$bn)
1	Jackson National Life	23.1	20.9
2	Lincoln Financial	13.1	14.4
3	AIG	12.7	12.3
4	TIAA CREF	12.5	13.9
5	Aegon/Transamerica	10.1	8.4
6	Prudential	9.9	11.4
7	AXA	9.7	9.7
8	MetLife	6.3	10.6
9	Nationwide	6.2	5.7
10	RiverSource Life Insurance	4.9	5.2



2. Development of VA markets – Japan



Source: Annual statistical report, Insurance Research Institute, 2014

1999

VA providers enter market as financial deregulation paves way for VA sales

2002-2006

Sales grew rapidly as further deregulation allows banks to sell VA, helped by strong bull market.

2009

Major players exit market

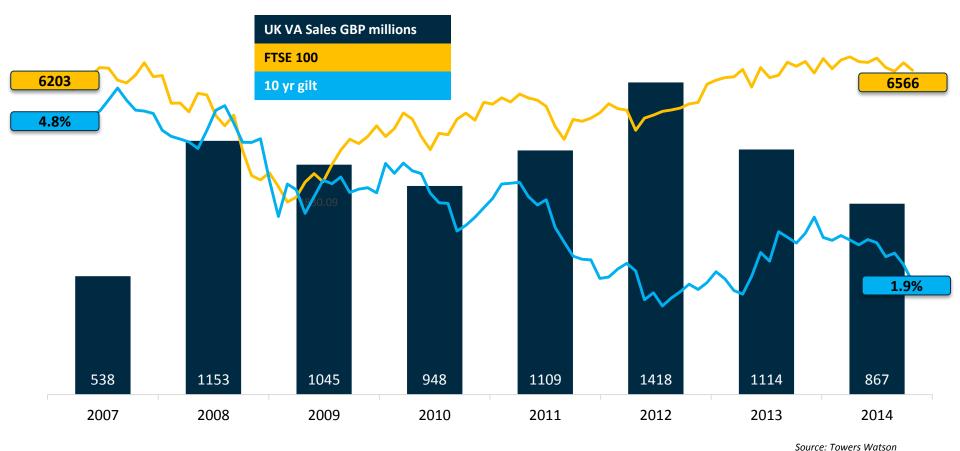
2013

Sales growing again.
Emergence of foreign
currency denominated VA
products.



2. Development of VA markets – UK





2006: VA launched in UK

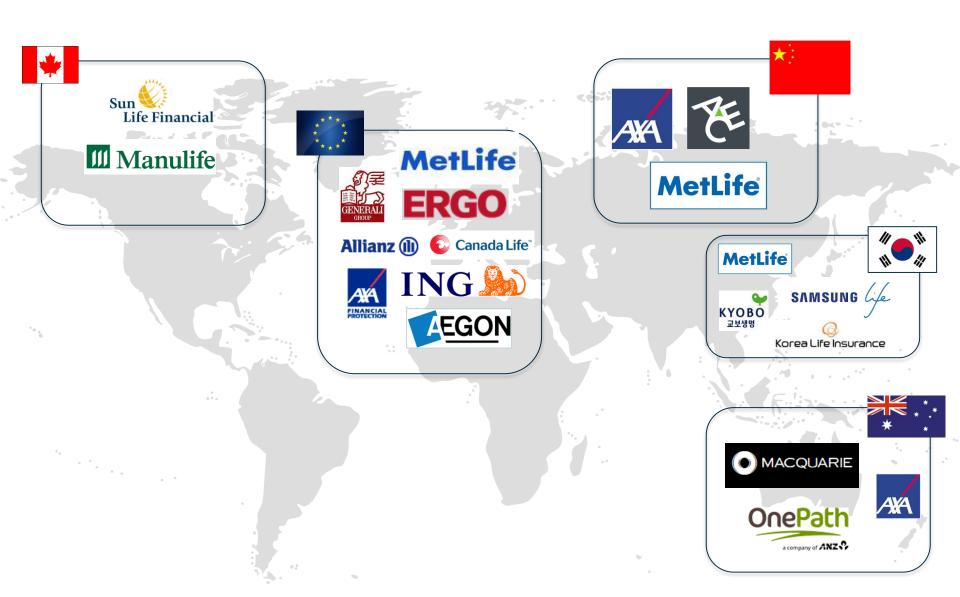
2008/09: Some providers exit market; others delay planned launches

2012: Pre-RDR fire sale

2013 & 2014: Regulatory change, pension liberalisation 2015: New entrants? Market growth of £3-5bn by 2017?



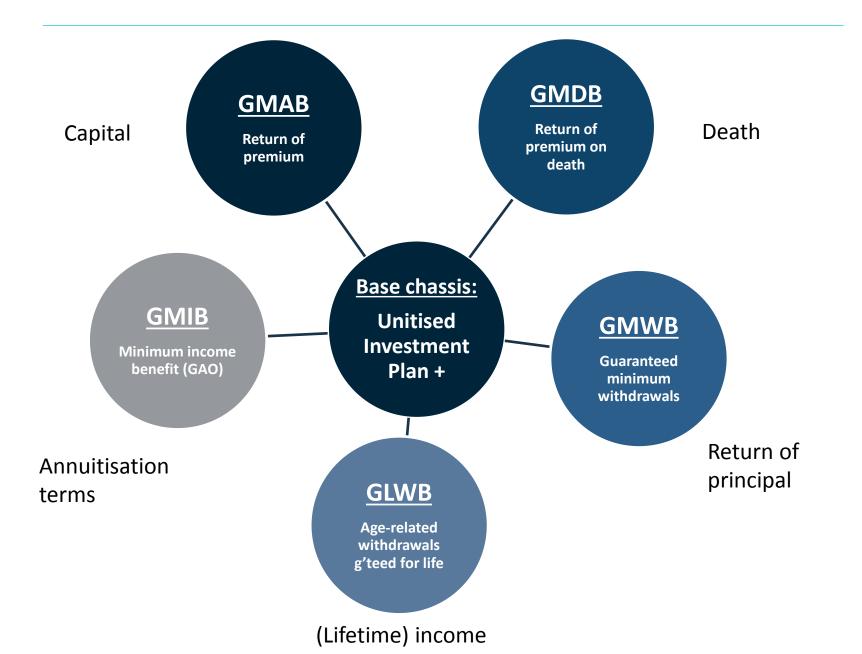
2. Development of VA markets – Rest of world



3. How VA Products Work



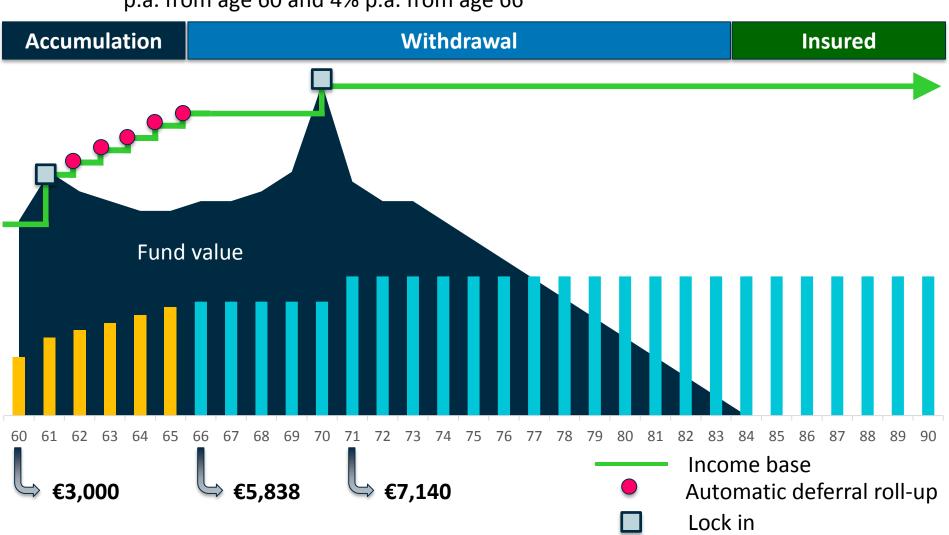
3. How VA Products Works – GMxB





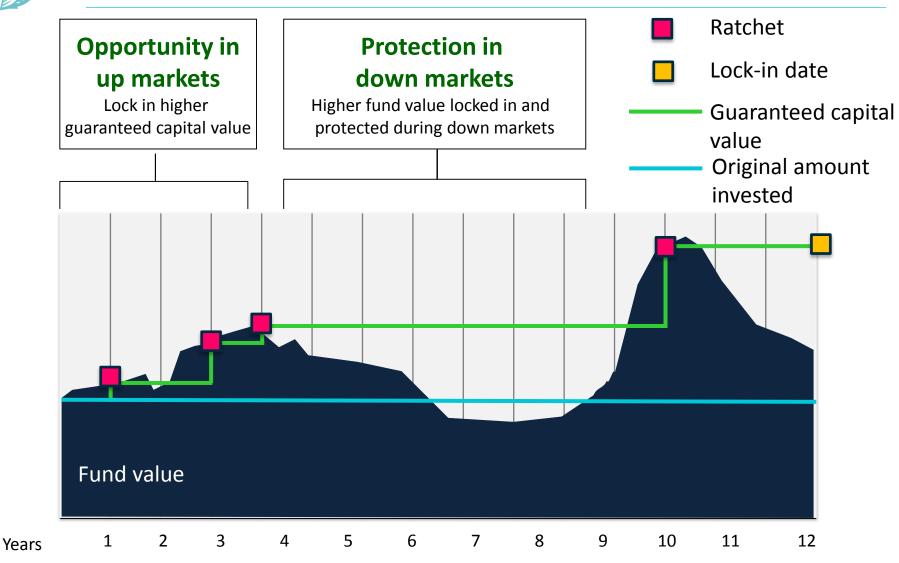
3. GLWB – Retirement "ruin" protection

A 60 year old individual invests €100k lump sum. She defers income until 66. Income rates depend on her age when starting income. In this example, it's 3% p.a. from age 60 and 4% p.a. from age 66





3. GMAB/GMDB – Capital protection



4. Customer Profile



4. Customer Profile

- Near or at retirement (50+)
- €50k or more to invest
- Looking for guaranteed income, capital
- In need of access/flexibility





70%

want guaranteed income

Source: The Second Aegon UK Readiness Report, November 2014



66%

of working age people are worried about about having enough money to live on day-to-day in later life

Reproduced with permission from The Future of Retirement A balancing act, published in 2015 by HSBC Holdings plc.

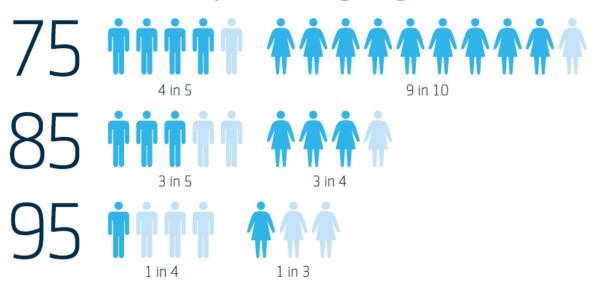
Nearly **70%** of all those with DC pension savings favoured using their pot to deliver a guaranteed income, particularly an income protected against inflation.

Source: Making the system fit for purpose: How consumer appetite for secure retirement income could be supported by the pension reforms, ILC-UK, January 2015



4. Customer Profile - Longevity risk

The chances of a 60 year old living to age:



Source: CMI Personal Pensioners, males, vested — PPMV00 ultimate. CMI Personal Pensioners, females, vested — PPFV00 ultimate. Sourced www.actuaries.org.uk. Publication date 01 August 2006

- Men underestimate their life expectancy by between
 4.2 and 5.5 years
- Women underestimate their life expectancy by between 5.6 and 6.3 years
 Source: Making the system fit for purpose: How consumer

appetite for secure retirement income could be supported by the pension reforms, ILC-UK, January 2015



4. Customer Profile - Longevity risk & inflation

If you invest £100,000 in a standard UK savings account at 60 and start taking income immediately...

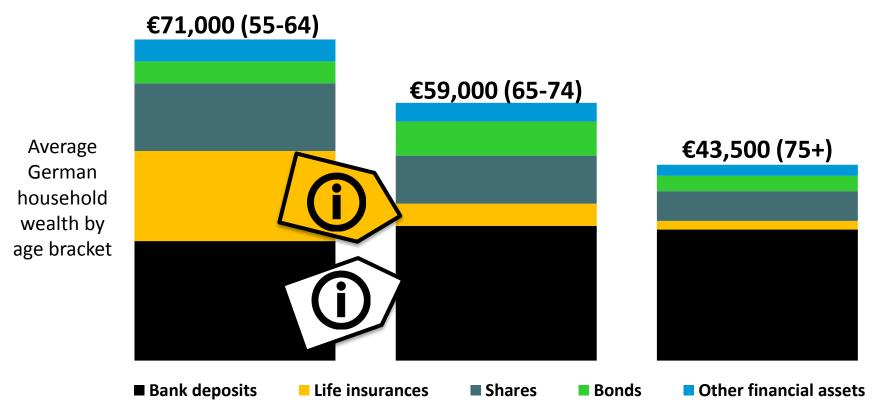
If you take a yearly income of

Half of your money will run out by age

All your money will run out by age

The chance you'll live to 88 is more than

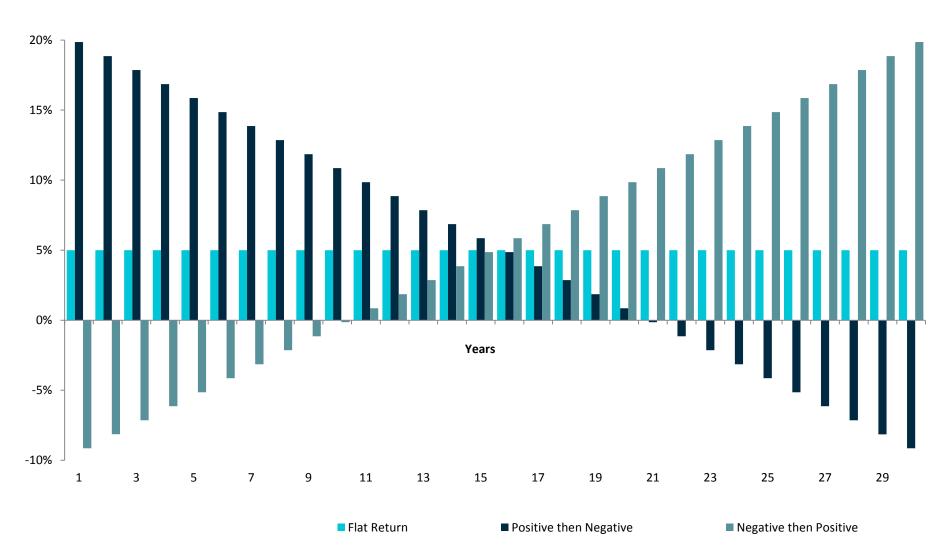
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4. Customer Profile - Volatility risk & path dependency

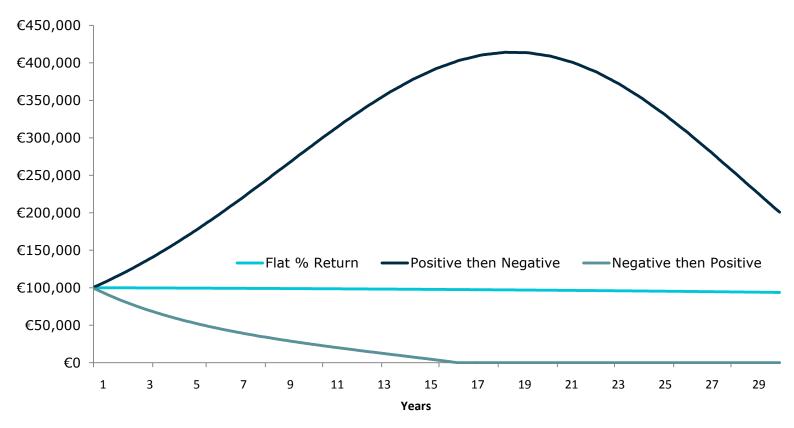
It's not all about the average return; the path taken counts too





4. Customer Profile - Volatility risk & path dependency





(Scenarios taking 4% of investment + 1% (of fund value) in charges)



4. Customer Profile – Concerns/needs

Risk		Customer concerns/needs	Solution
ħ	Longevity	69% of working age people are worried about running out of money in retirement Reproduced with permission from The Future of Retirement A balancing act, published in 2015 by HSBC Holdings plc.	Guaranteed (lifetime) income
	Growth / Inflation	60% of adults are concerned about the impact of inflation on retirement income Research conducted for MGM Advantage of 1,487 UK non retired people between 27.03.10 and 29.03.10	 Exposure to assets with upside potential to beat inflation
Min.	Volatility	Customers are exposed not only to market upswings, but also the timing of these swings	 Potential to lock in investment gains (downside protection)
[t]	Flexibility / Access	42% of consumers consider flexibility for life changes to be most important in retirement Source: Aegon At Retirement Report 2012, YouGov research commissioned by Aegon Ireland	 Access to cash / remaining fund value



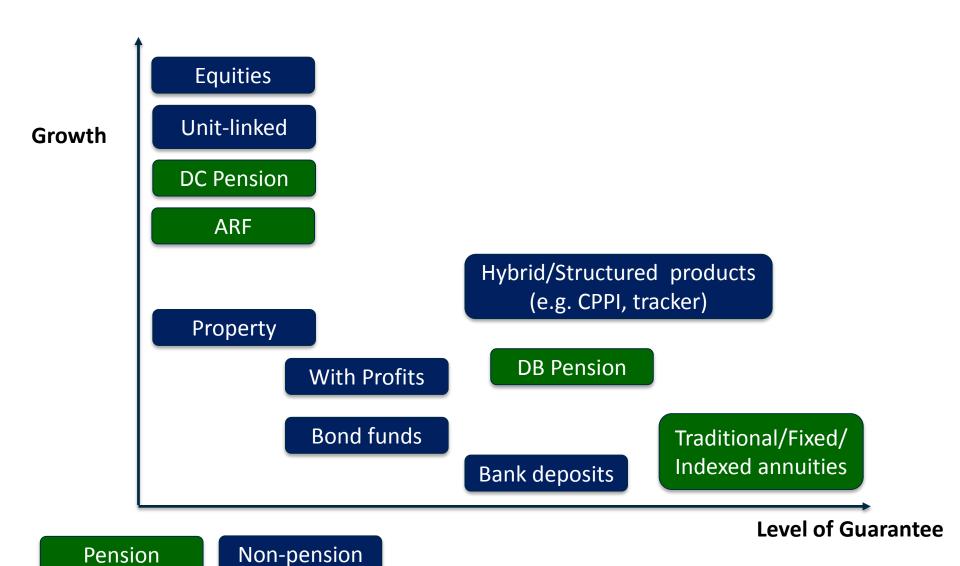
4. Customer Profile – Concerns/needs

Risk		Customer concerns/needs	Solution
4	Reduced safety nets from governments & employers	On average, UK people want £35,000 p.a. retirement income – more than 5x current UK state pension of £5,880 (single person). In reality, most are only likely to achieve £12,000. Source: The Aegon UK Readiness Report, How ready is the UK for retirement? April 2014	 Guaranteed (lifetime) income
	Inheritance	Typically, 40% of clients in the UK asked advisers for products that offer the ability to pass on remaining funds on death Source: Aegon At Retirement Report 2012, YouGov research commissioned by Aegon Ireland	• Death benefit
00	Transparency + Simplicity	I want to know what I'm investing in; what I'll get back and how much it costs. I want a simple solution that I can understand	Transparent costsTransparent benefitsDisclosures
8	Тах	I want to maximise by income and reduce my tax liability	 Gross roll-up Income largely tax-free

5. Customer Solutions



5. Customer Solutions – Traditional product map



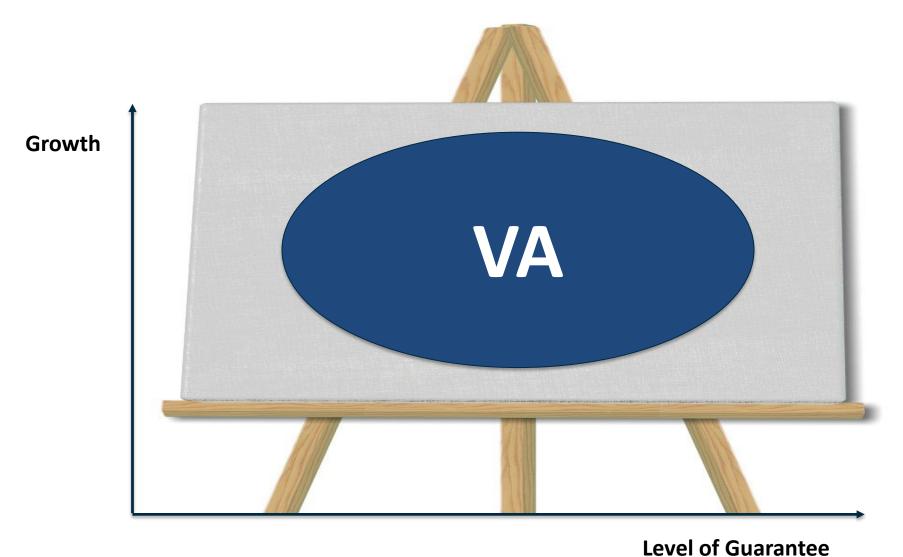


5. Customer Solutions - Traditional product features

Customer Need	Annuities	Structured/ Hybrid	DB Pension	Equities/UL/ARF/ Property	Variable Annuities
Guaranteed lifetime income	√	X	√ ?	X	√
Upside potential	-	√	-	√	√
Growth Lock In	-	√	-	X	√
Access	X	-	X		
Transparency	X	X	X	√	√
Simplicity	√	X	√		X



5. Customer Solutions - canVAs



6. Challenges for VA Providers



6. Challenges for VA Providers









Cost

- Scale needed
- Investment in risk experts
- Investment in data infrastructure
- Global network

Complexity

- Market perception
- RiskManagement

Risk Management

- Economic capital model
- Sophisticated hedging
- Solvency II & Internal Model
- Intrusive regulation

Economics

- Market conditions
- Low interest rates, long-term guarantees
- Competition from non-economic products



6. Challenges for VA Providers – Risk Management

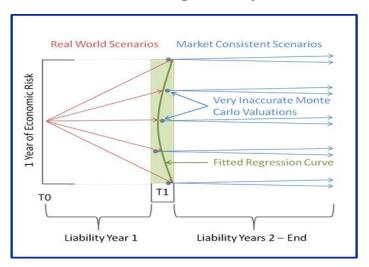
To be effective, all pieces to the Risk Management puzzle must be complete

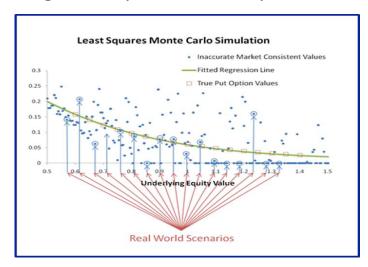


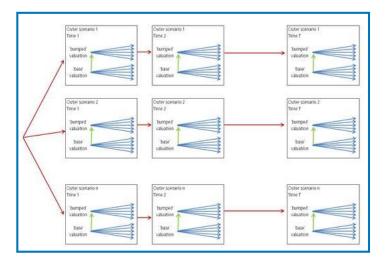


6. Challenges for VA Providers – Risk Management

Customer and regulatory needs are driving development and sophistication.











6. Challenges for VA Providers – The swan of insurance



7. Finally



7. Recap - Modern life insurance



Customers nearing and in retirement have varied needs and face challenging risks



VAs are a modern insurance solution designed to address these needs and risks



VAs require careful management using modern hedging and risk management practices



7. Finally – Opportunity for Ireland, Inc.



c.120 actuaries/students working predominantly on VA products in Ireland



Central Bank of Ireland is fast becoming a frontier regulator for VA globally



Colleges: quality and quantity of actuarial students means that we are becoming a self-sustaining and well regarded ecosystem







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