# ERM Standards of Practice and Shared Risk Principles

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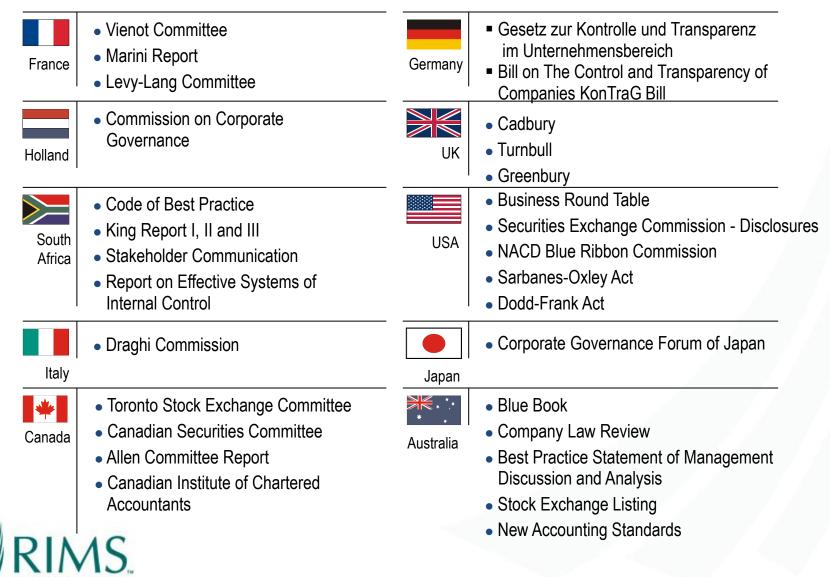


### Agenda

- Global risk governance drivers
- Evolving standards and frameworks
- Most widely used standards and frameworks
- Purposes
- Common elements



## **Global Risk Governance Drivers**



#### **The World of Standards**

#### **What Standards Are**

- A collection of best practices and guidelines
- Developed collaboratively
- Evolutionary
- Can be for management systems, products, services or procedures

#### What Standards Are Not

- Regulations
- Just controls
- Necessarily "how to implement" documents
- Certifications (nor require that an organization be certified to use a standard)



## What is a Standard?

A <u>primary standard</u> (or "recognized" standard) is an established norm or requirement, usually a formal document that establishes criteria, methods, processes and practices under the jurisdiction of an international, regional or national standards body.

In contrast, a custom, convention, guidance document, company product, corporate standard, etc. that may be developed outside of a recognized standards setting body but which becomes generally accepted and dominant is often called a <u>de facto</u> <u>standard</u>.

### What is a Framework?

frame•work (frām'wûrk') n.

1. A structure for supporting or enclosing something, esp. a skeletal support used as the basis in something being constructed

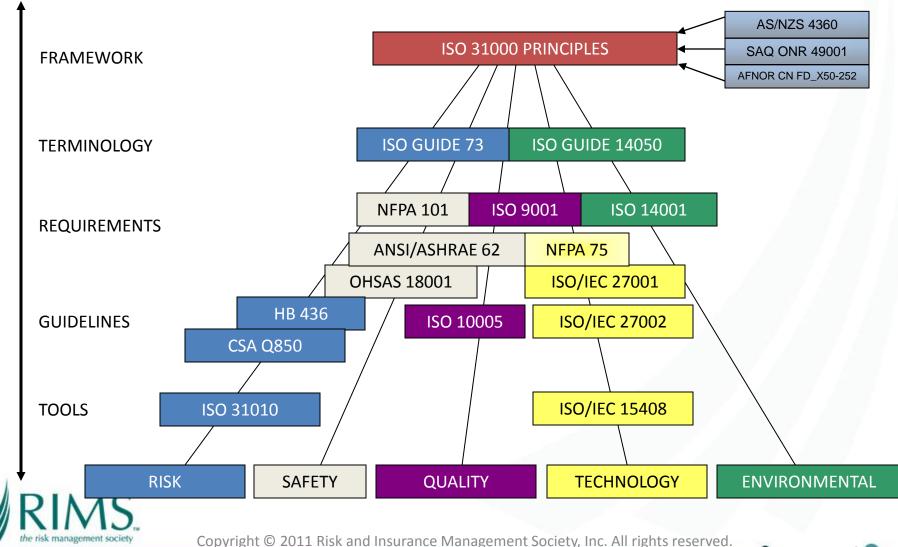
2. an external work platform; a rig.

3. A basic arrangement, form, or system: *"social structure is a stronger framework for behavior than national feeling."* (Stanley Kaufman)

Source: The American Heritage Dictionary, Second Edition, 1982



#### **Standards Hierarchy**



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### Why Use Standards?

- Set of benchmarked tools and processes
- Systematically identify risks and problems
- Problem-solving and decision-making tools
- Inclusive process
- Specialized training
- Establishes operational controls/procedures
- Measurable/verifiable goals and methods for accomplishing identified objectives
- Protect reputation and brand
- Model for continual improvement

#### Proactively improve organizational resilience and sustainability



#### Most Widely Used Non-Regulatory Risk Management Standards and Frameworks

#### ISO 31000:2009



#### COSO:2004

• Enterprise Risk Management – Integrated Framework

#### OCEG "Red Book" 2.0:2009

GRC Capability Model<sup>™</sup>



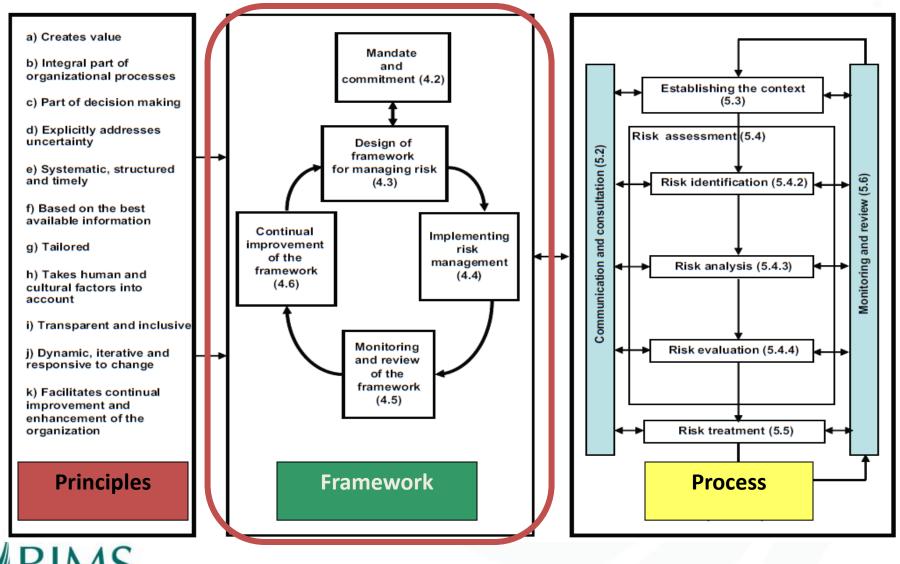
International Organization for

OCCG

Standardization

### ISO 31000 - Risk Management

management society

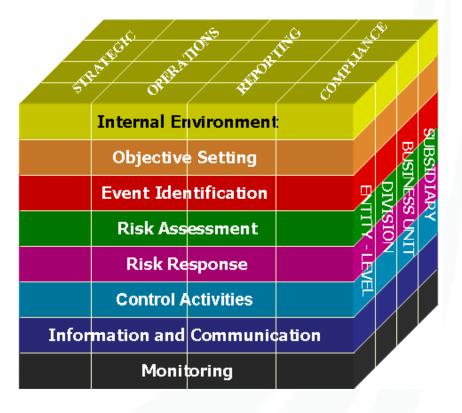


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#### **COSO ERM Framework**

Internal Environment	•What is the internal philosophy and culture?				
Objective Setting	•What are we trying to accomplish?				
Event Identification	•What could stop us from accomplishing it?				
Risk Assessment	<ul><li>How bad are these events?</li><li>Will they really happen?</li></ul>				
Risk Response	•What are our options to stop those things from happening?				
Control Activities	•How do we make sure they don't happen?				
Information and Communication	•How [and from/with whom] will we obtain information and communicate?				
Monitoring	•How will we know that we've achieved what we wanted to accomplish?				

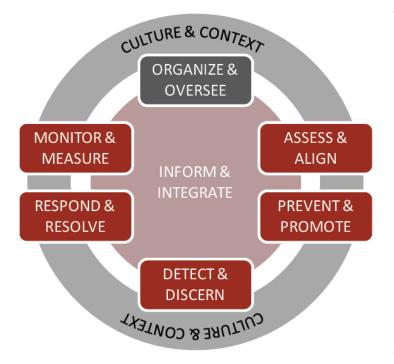


Source: Committee of Sponsoring Organizations of the Treadway Commission <u>www.coso.org</u>. Used with permission.



### **OCEG GRC Capability Model™ Components**

Culture and Context	<ul> <li>External and internal business context</li> <li>Culture, values and objectives</li> </ul>			
Organize & Oversee	•Outcomes, commitment, role and responsibilities, accountability			
Assess & Align	• Risk identification, analysis and optimization			
Prevent & Promote	•Codes of conduct, policies, controls, awareness & education, incentives, stakeholder relations, risk financing and insurance			
Detect & Discern	<ul> <li>Hotline notification, inquiry &amp; survey, detective controls</li> </ul>			
Inform & Integrate	<ul> <li>Information management &amp; documentation, internal &amp; external communication, technology &amp; infrastructure</li> </ul>			
Respond & Resolve	•Internal review and investigation, 3 <sup>rd</sup> party inquiries & investigation, corrective controls, crisis response and recovery, remediation & discipline			
Monitor & Measure	•Context monitoring, performance monitoring & evaluation, systemic improvement, assurance			



Source: Open Compliance and Ethics Group, © 2003-2009 OPEN COMPLIANCE AND ETHICS GROUP Used with permission. <u>www.oceg.org</u>



#### **Risk Management Purposes**

## Objectivesbased

 Designed to improve an organization's ability to meet or exceed its objectives through enhanced decision-making and activities that address key uncertainties.

## Compliance and Control

 Seeks primarily to transfer or mitigate risks through compliance and control activities; often based on historic losses, near-misses, etc.

## Regulatory

 Used when an organization must apply a designated practice and/or standard in order to meet regulatory requirements (e.g., Basel II for financial institutions).



#### **RIMS Review**

#### APPENDIX B. OVERVIEW OF WIDELY USED RISK MANAGEMENT STANDARDS AND GUIDELINES

	ISO 31000: 2009 Risk Management Practices and Guidelines	OCEG "Red Book " 2.0: 2009 GRC Capability Model	BS 31100: 2008 Code of Practice for Risk Management	COSO: 2004 Enterprise Risk Management Integrated Framework	FERMA: 2002 A Risk Management Standard	SOLVENCY II: 2012 A Regulatory Standard
Applicable to	All industries and sectors	All industries and sectors	All industries and sectors	Companies interested in satisfying internal control needs and in moving to a fuller risk management process	All organizations	Insurance companies located in or doing business in the European Union
Primary Objective <sup>1</sup>	Organizational	Compliance and Control	Organizational	Organizational, Compliance and Control	Organizational	Regulatory
Type of Document <sup>2</sup>	Primary standard	Guidance document	Primary standard	Guidance document	Guidance document	Primary standard



### **ERM Success Attributes**

#### **RIMS Risk Maturity Model**

- 1. Adoption of ERM-based approach
- 2. ERM Process Management
- 3. Risk Appetite Management
   4. Root cause discipline
   5. Uncovering risks
   68 Key Readiness Indicators
- 6. Performance Management
- 7. Business resiliency and sustainability



#### **Common Elements from RIMS Review**

RIMS RMM	ISO 31000	OCEG	BS 31100	COSO	FERMA	SOLVENCY II
ERM-based Approach	Х	Х	Х	Х	Х	Х
Process Management	Х	Х	Х	Х	Х	Х
Risk Appetite Management	Х	Х	Х	Х	Х	Х
Root Cause Discipline	Х		Х			Х
Uncovering Risks	Х	Х	Х	Х	Х	Х
Performance Management	Х		Х	Х	Х	Х
Business Resiliency and Sustainability	Х	Х			Х	Х



#### Questions

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#### **Related Links** ERM Center of Excellence www.rims.org Risk Maturity Model Guidelines and Standards Latest ERM News & Information Education Resource Library New to the CoE! Positioning GRC and ERM--Placing these puzzle pieces together to improve eGroup performance, by Mary Peter. Knowledge Leadership Paper, Compliance Week, August 2010. Annual ERM Summit New to the CoE! Managing Risk in Government: An Introduction to Enterprise Risk Links Management, Financial Management Series - 2010 Second Edition, Dr. Karen Hardy, IBM Center for The Business of Government, October 2009 What is ERM? New to the CoE! Risk Appetite: Practical Issues for the Global Financial Services Industry. ERM for Dummies Trowbridge Deloitte Limited, September 2007 Contact Us NEW to the CoE! Risk: Getting Appetite Right Price Waterhouse Coopers, May 2009 NEW to the CoE! Risk Appetite: A multifaceted approach to risk management based on an

