



GUIDE FOR STUDENT ACTUARIES IN IRELAND

Version: 2023



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01 Welcome

The fact that you are reading this document means that you have just taken the first steps on an exciting and challenging career as an actuary. We would like to take this opportunity to welcome you to the profession, and wish you every success with the actuarial exams and with your future career.

The first few months as a student actuary can be daunting as you adapt to a new working environment as well as get to grips with joining professional bodies, acquiring exam materials, commencing study, trying to develop a good work/life/study balance...the list goes on and on!! The demands placed on students can be very different to those that you were accustomed to in college.

This document was created by Recent Qualifier Committee members of the Society of Actuaries in Ireland (SAI) It is intended as a guide to familiarise you with the SAI, the Institute and Faculty of Actuaries (IFoA), which is the examining body, and to provide practical advice in terms of the actuarial exams. It is written by recent qualifiers who would have liked to have had this information readily available to them when they were starting out on their actuarial careers!

Recent Qualifiers Committee Society of Actuaries in Ireland



02 The Society of Actuaries in Ireland

The Society was established over fifty years ago in 1972. There were only 17 actuaries resident in Ireland at the time, but today it is much larger, with over 1,400 Fellows and over 600 student members. This growth in members is a reflection of how the Society, and indeed the profession in Ireland, is continuing to grow.

The Society is the professional body representing the actuarial profession in Ireland. It is dedicated to serving the public by fostering the highest standards of professionalism and competence in actuarial practice.

The Society is not an examining body. Most Irish students qualify through the professional exams of the IFoA.

The Society:

- Establishes and maintains professional standards for the protection of the public
- Provides continuing professional education
- Creates forums for discussion about contemporary and relevant issues
- Promotes research and the development of actuarial science, and
- Makes informed contributions to the debate on issues of public interest.

The Society has a Code of Professional Conduct, which is applicable to all members. It is advisable for student members to download the Code and be familiar with its contents. The current version of the Code of Conduct is set out in Appendix 2. It is also available for download at:

https://web.actuaries.ie/standards-regulation/code-professional-conduct

In addition, the Society publishes Actuarial Standards of Practice, or ASPs, which outline the standards to which actuaries in Ireland should operate when carrying out their work. While students will not need a detailed knowledge of these as they begin their actuarial career, they will become more important to students as they progress. However, ASP PA-2 General Actuarial Practice, applies to all members, which includes students. ASPs are available to download at

https://web.actuaries.ie/standards/asp.

REGISTERING AS A STUDENT MEMBER OF THE SOCIETY OF ACTUARIES IN IRELAND

You can apply for student membership of the Society once you are a student of the IFoA. This means you must firstly submit all relevant documentation to the IFoA and wait until this application is processed. Information on how to register with the IFoA can be found on page 8 of this document. If you wish to attend Society events while waiting for your membership to be processed, please contact the Society.

Once a member of the IFoA and assigned your Actuarial Reference Number (ARN), you can then apply for membership of the Society online at:

<u>https://web.actuaries.ie/about/membership/application</u> and choose to either pay with a credit card or have an invoice sent to you. Many employers will pay the Society membership fee on behalf of employees, although this will vary from company to company.

The Society hosts a seminar for new students every year to help introduce students to life as an actuary. This seminar is a great opportunity for student actuaries to meet their colleagues working in different companies. In these seminars students are given an introduction to the various areas in which actuaries work, the student society, and the actuarial exams. Details on the event can be found at: https://web.actuaries.ie/events/upcoming.



HOW DO I GET INVOLVED IN THE SOCIETY OF ACTUARIES IN IRELAND?

Upon joining the SAI, students will receive emails about social events and information on tutorials and other student matters. As a student member, you are also entitled to apply for a Student Travel Card. This gives great discounts on rail travel, cinema tickets and student discounts in many shops. This can be renewed each January and lasts until December of that year. This card can be obtained by calling into the Student Union Office in Trinity College Dublin (TCD). New students should bring along a copy of their Society membership acceptance letter together with photographic ID. Alternatively you can obtain the card by nost. Attending student events is the best way to meet with other actuarial students. The actuarial

card by post. Attending student events is the best way to meet with other actuarial students. The actuarial community is quite small and getting to know both student and qualified actuaries is a great way to build links with like-minded peers and can also be of great benefit to your future career.

Society Committees involving Students

Students play a significant role in the SAI; student members run the Student Society. There is also student representation on the Recent Qualifiers Committee and senior students are invited to join Society Committees and Working Parties.

Two students also represent the Society on the IFoA's Student Consultative Forum (SCF). This forum meets twice a year to discuss issues of concern to students.

Prior to each forum, the Society's representatives usually contact all Society students to check if they had any exam issues or feedback. Following each Forum, our representative then provides a report covering matters of particular interest to Irish students.

Further information on the Society's representation at the SCF can be found here: <u>https://web.actuaries.ie/students/student-consultative-forum</u>

Continuous Professional Development (CPD) events

Continuing Professional Development is used to maintain and promote high standards of work within the profession, and to broaden the knowledge and skills that an actuary applies in his or her professional duties. CPD is the means by which actuaries ensure that they continue to learn and maintain high levels of knowledge and competence. Fellows & Associates of the Society are required to complete a minimum number of CPD hours per year.

Throughout the year, the Society organises a large variety of CPD events. Students are welcome to attend the vast majority of CPD events and there is generally no charge for Society members. Attending CPD events provides students with networking opportunities as well as ensuring they are up to date on the latest topics affecting actuaries and their work. If you are unable to attend an event that you are interested in, recordings are generally made available on actuview or on the Society's YouTube channel afterwards. In addition to CPD events, the Recent Qualifiers Committee organises meetings of particular relevance to students, such as soft skills seminars.

"Involvement in the Society of Actuaries in Ireland benefits students as they study for their exams, and it provides an excellent networking opportunity"



Mentoring & Support Services

Students are encouraged to take advantage of our Mentoring & Support Services. We have a group of recent qualifiers who are willing to provide students with mentoring and support as they study for the exams. This is a flexible service and the student receiving mentoring can decide if it involves one meeting or phone call with a recent qualifier or whether it should last over a longer period of time.

This Buddy System is a great opportunity to be partnered with a recent qualifier. The idea is for the mentor to provide guidance on study and work-related issues. In being paired with a Recent Qualifier, you will have the dual benefit of learning from someone who has successfully balanced work and study in order to qualify, but who also still remembers the specific challenges of being a student actuary!

Further information regarding the member support service can be found here: <u>https://web.actuaries.ie/mentoring-support-services</u>



03 The Institute and Faculty of Actuaries

INTRODUCTION

As the SAI is not an examining body, most Irish students qualify through the IFoA, which is the UK based professional body for actuaries. As at July 2018 it had circa 32,000 members globally, 46% of whom are based outside of the UK.

The IFoA was originally two separate bodies, the Faculty of Actuaries (Scotland) and the Institute of Actuaries (England and Wales). Together they operated as the UK's Actuarial Profession. In recent years, they merged into one body, the IFoA.

The key point here for students is that all Irish actuarial students must be members of the IFoA to pursue the actuarial examinations.

After completing exams and becoming a fellow of the IFoA, Irish actuaries confer to fellowship status with SAI. Further information on this process can be found here: <u>https://web.actuaries.ie/students/recent-qualifiers</u>

MAIN MEMBERSHIP TYPES OF THE IFOA

There are different membership types within the IFoA, and the main types are:

Student

These are members who are currently pursuing the actuarial examinations. The process and requirements for becoming a student member are discussed later in this document.

Associate

Students can become Associate members of the IFoA and gain the right to describe themselves as an actuary and to use the letters AIA or AFA (you get to choose which one you will use upon transfer to Associate status).

To become an Associate under the new exam structure, you must complete the following:

- Core Principles subjects: CM1-2, CS1-2, CB1-3 (or CT equivalent)
- Core Practices subjects: CP1-3, (or CA equivalent)
- If you joined the IFoA before 2 January 2019, you must complete 1 years' worth of personal and professional development (PPD). If you joined the IFoA on or after 2 January 2019 then you must complete 2 years' worth of PPD.
- Stage 1: Professionalism Course (this must be completed before applying to sit CB3.)
- Stage 2: Professionalism Course (this must be completed before transferring to associate)

Fellow

Members of the profession who wish to continue their studies to an advanced level, or who wish to specialise in a particular actuarial field, may take further specialist exams to qualify as a Fellow. Fellows use the letters FIA or FFA (you get to choose which one you will use upon transfer to Fellowship status). They are highly sought after as experts in their chosen field.

To become a Fellow under the new curriculum, you must complete the following:

- If you joined the IFoA after the 2 January 2019, you are required to obtain the Associateship qualification before you can progress to Fellow.
- Core Principles subjects: CM1-2, CS1-2, CB1-3 (or CT equivalent)
- Core Practices subjects: CP1-3, (or CA equivalent)



- Two Specialist Principles subjects, chosen from SP0-10 (or ST equivalent)
- A Specialist Advanced subject, chosen from SA0-10
- If you joined the IFoA before 2 January 2019 then you must complete two additional years' worth of personal and professional development (PPD) in all three key competencies after having attained Associate status. If you joined the IFoA on or after 2 January 2019, then you must complete 1 additional year of PPD after having attained Associate status.
- If you joined the IFoA between 1 July 2004 and 31 August 2017, then this requirement may be met under the work-based skills submissions in some circumstances. This is discussed in greater detail in section 7.
- Stage 1: Professionalism Course (this must be completed before applying to sit CB3.)
- Stage 2: Professionalism Course (this must be completed before transferring to fellow)

OTHER TYPES OF QUALIFICATION

Chartered Enterprise Risk Actuary (CERA)

This is a qualification offered by the IFoA. It is a global risk management qualification which the IFoA is accredited to award to members who meet certain criteria.

There are two ways in which members of the IFoA are eligible to receive the CERA qualification:

- become an Associate member and pass SP9, the Specialist Principles exam in Enterprise Risk Management;
- become a Fellow (or have completed the exams required to transfer to the class of Fellow) and have passed SP9 as one of your SP subjects for Fellowship, or as an additional SP subject.

In addition, those passing or being granted an exemption from the SP9 exam after 1 September 2012 will need to attend a CERA seminar.

The Society is now an awarding body for the CERA designation. To find out how to obtain the CERA credential, visit the website here <u>https://web.actuaries.ie/members/application-forms/cera-chartered-enterprise-risk-actuary</u>.

ACTUARIES' CODE

If you are registered as a student member of

the IFoA, then you must adhere to the standards and requirements set out by the IFoA, and you are subject to the disciplinary scheme of the IFoA. One of the most important guidelines set out by the IFoA is the Actuaries' Code, which applies to all members of the IFoA. The Code consists of principles which members are expected to observe in order to build and promote confidence in the work of actuaries and in the actuarial profession.

The Code is not a rigorous list of rules; rather it is a list of principles which actuaries are expected to follow when carrying out their work. It is advisable for students to download the Code and be familiar with its contents, as it does apply to student members.

The current version of the Code of Conduct is available to download at: https://www.actuaries.org.uk/upholding-standards/standards-and-guidance/actuaries-code

As previously mentioned on page 4, the Society has its own Code of Professional Conduct, which is applicable to all members of the Society. It is available for download at: https://web.actuaries.ie/standards/code-of-professional-conduct



04 Registering as a Student of the IFoA

GUIDE TO REGISTERING AS A STUDENT MEMBER OF THE IFOA

To complete the actuarial examinations, you must register as a student member of the IFoA in the UK. Through the Mutual Recognition Agreement that is in place between the IFoA and the Society, the Society will recognise the actuarial qualification obtained through completion of the UK examinations.

Before you can register for any of the IFoA exams you must have registered as an IFoA student member. The application form for registration with the IFoA can be completed online. A link to this form, along with a webpage setting out admissions criteria, is attached below:

http://www.actuaries.org.uk/documents/application-form-student-admission-all-applicants

https://www.actuaries.org.uk/become-actuary/how-become-actuary

You will be required to provide payment in respect of your subscription with the IFoA. Subscription information can be found: <u>https://www.actuaries.org.uk/membership/subscription-information</u>

Note: The process of joining the IFoA can take up to **3 weeks** to complete. If you're planning on sitting exams in the coming months, it's worth being conscious of this timeline as you'll need to be a student member and have your Actuarial Reference Number (ARN) when submitting your exam application. If you do have any queries or concerns in relation to your application, you can get in contact with the Admissions Team

- on: education.services@actuaries.org.uk
- or: 00441865 268207.

Once you are registered as a student of the IFoA, you are encouraged to apply for student membership of the Society of Actuaries in Ireland. You can apply here: <u>https://web.actuaries.ie/about/membership/application</u>



05 Actuarial Exams

In order to qualify as a Fellow of the IFoA, and subsequently qualify as a Fellow of the Society of Actuaries in Ireland, you must complete a series of examinations set by the IFoA, complete the personal and professional development requirement (or work-based skills requirement prior to September 2017), and the relevant professionalism courses. The Professional Skills requirement can be met by attending the Society of Actuaries in Ireland's Graduation Programme, attendance at which is a requirement to become a Fellow of the Society.

Under the new curriculum, which was first examined in April 2019, there are 13 exams in total that must be completed to attain the qualification of Fellow. The majority of these are traditional three-hour papers (known as written exams), although some involve some computational components to be taken in Excel and R (known as problem-based exams). These exams are held twice a year; in April and September/October time.

Since 2020, exams are fully-open book and completed online. Answers are typed and submitted to the IFoA for marking via their online examinations platform. Details can be found in the IFoA's Examinations Handbook: https://actuaries.org.uk/qualify/examinations-handbook/

To find out the next dates for your exams, please visit the IFoA's website. <u>https://actuaries.org.uk/exam-dates</u>

These exams come in four stages:

1. Core Principles- these consist of seven subjects broken down into

Actuarial Mathematics ("CM"), Actuarial Statistics ("CS") and Business ("CB"). CM and CS exams consist of both a written and problem-based component with all components of a subject needing to be passed in the same sitting. CB1 and CB2 are written exams only with no problem-based component. CB3 is an online course held over a two-week period followed by an online exam. Students must pass or be exempted from all Core Principles subjects in order to qualify as a Fellow or Associate.

2. Core Practices ("CP") - three subjects, all of which you need to pass or be exempted from. CP1 is a paperbased exam. CP1 consists of two three-hour and 15-minute written papers. CP2 and CP3 are problem-based exams. CP2 consists of two three-hour and 20-minute written papers. CP3 is a single three-hour and 5-minute paper consisting of two questions. Students must pass or be exempted from all Core Principles subjects in order to qualify as a Fellow or Associate.

3. Specialist Principles ("SP") - you need to pass or be exempted from two of the ten SP subjects available.

4. Specialist Advanced ("SA") - you need to pass one of the seven SA subjects available. No exemptions are available.

More detailed information on the different exam stages, including any requirements relating to the order in which exams must be completed, are provided on the next page.

Details on the current curriculum are available of the IFoA website.

https://www.actuaries.org.uk/studying/curriculum



1. CORE PRINCIPLES EXAMS

Exam	Description
CS1: Actuarial Statistics 1	This subject provides a grounding in mathematical and statistical methods that are of relevance for actuarial work.
CS2: Risk Modelling and Survival Analysis	This subject develops a knowledge of and the ability to apply statistical methods for risk modelling, time series analysis methods, stochastic processes, survival analysis and graduation methods.
CM1: Actuarial Mathematics for Modelling	This subject provides a grounding in the principles of actuarial modelling, focusing on deterministic models and their application to financial products.
CM2: Economic Modelling	This subject provides a grounding in the principles of actuarial modelling, focusing on stochastic asset-liability models and the valuation of financial derivatives.
CB1: Business Finance	This subject provides the theory and application of corporate finance as well as the main elements of companies' financial statements.
CB2: Business Economics	This subject introduces students to the core economic principles and how these can be used in a business environment to help decision-making and behaviour.
CB3: Business Management	You will need to have taken Stage 1; Professional Course before you can take the CB3 course and exam.
	This multiple-choice exam is only available online and can be attempted following the completion of the CB3 course. The course involves pre-exam study, an online business game and a set of written exercises taken over a two-week period.
	Business Management covers the following key areas:
	 Industry developments and challenges in all practice areas Strategic thinking Professionalism and ethics

• The importance of lifelong personal development and learning



2. CORE PRACTICES EXAMS			
Exam	Description		
CP1: Actuarial Practice	This subject will provide an understanding of strategic concepts in the management of the business activities of financial institutions and programmes, including the processes for management of the various types of risk faced. Students will be able to analyse the issues and formulate, justify and present plausible and appropriate solutions to business problems.		
	This subject builds upon the principles and tools introduced in the Core Principles exams, though there is no formal requirement that the Core Principles exams need be completed prior to sitting CP1		
CP2: Modelling Practice	This subject aims to ensure you understand how to model data, document the work (including maintaining an audit trail), analyse the methods used and the results generated, and communicate your conclusions to an actuarial audience		
	 There are no eligibility criteria to sit the exam. The exam takes the format of two 3-hour and 20-minute papers, which are sat on two consecutive days. 		
CP3: Communication Practice	This subject aims to assess your ability to communicate effectively in writing to a non-actuarial/non-technical audience.		
	 The exam will consist of a single computer-based assessment. It is based on the concepts covered in both CP1 and in the Core Principles subjects and hence in order to sit this exam you must have passed or obtained exemptions from these subjects. There are no eligibility criteria to sit the exam, although you may wish to have some relevant work and/or exam experience to understand the context in which the question will be set. 		

3. SPECIALIST PRINCIPLES EXAMS

There are ten SP exams; you will need to pass or be exempt from two of these:

- SPO Alternative specialist technical (not examined awarded if you have undertaken alternative study for a professional qualification, and gained that qualification.)
- SP1 Health and Care
- SP2 Life Insurance
- SP4 Pensions and other benefits
- SP5 Investment and Finance
- SP6 Financial Derivatives
- SP7 General Insurance: Reserving and Capital Modelling
- SP8 General Insurance: Pricing
- SP9 Enterprise Risk Management
- SP10 Banking Principles

Students would normally choose SP exams that are relevant to their chosen practice area.



4. SPECIALIST ADVANCED EXAMS

There are seven SA subjects; you will need to pass one of these (no exemptions from SA subjects are available):

• SAO Research dissertation (not examined – awarded if you have undertaken a research dissertation as alternative study. This will need to be discussed with the IFoA prior to embarking on such a dissertation. Dissertations written as part of previous study are not eligible.)

- SA1 Health and care
- SA2 Life insurance
- SA3 General insurance
- SA4 Pensions and other benefits
- SA7 Investment and Finance
- SA10 Banking Advanced

Students would normally choose the SA exam relevant to their chosen practice area as you are expected to have both knowledge of UK practice and a good understanding of practical issues. Students with little relevant practical experience may find these exams more challenging.

For further information on the actuarial exams, including exam syllabuses, please refer to the 'Qualify' section of the IFoA website: <u>https://actuaries.org.uk/qualify</u>

Although there is no set structure on when each of the exam stages should be attempted, the IFoA have provided the following document on planning a route through the actuarial exams: <u>https://actuaries.org.uk/qualify/student-and-associate-exam-news/qualification-handbook</u>. This has been discussed further in the "Planning Your Study" Section below.

CLAIMING EXEMPTIONS

Depending on the degree or subjects that you have studied at university, you may be eligible to apply for exemptions from one or more of the IFoA examinations. This will depend on the modules taken, the results obtained and the university attended. The IFoA maintains a list of universities, including Irish universities, offering courses from which exemptions may be awarded:

https://www.actuaries.org.uk/studying/exam-exemptions/how-apply-exemption/university-coursesexemptions

Accredited university programmes can lead to exemptions based on your overall performance during the course. Other actuarial and non-actuarial degree courses can lead to exemptions from individual exams based on your performance in certain modules of your course.

If you think you may be eligible to apply for any exemptions, you should download and complete the application form which can be found on the IFoA website via the above link.

This form sets out the documentation that you will be required to provide alongside the completed application form. The documentation required will depend on whether:

- your degree course is accredited by the IFoA,
- there is an exemption agreement in place or not,
- you have passed exams with another actuarial or professional body or
- you are attempting to obtain an exemption from STO.

You will also need to include payment with your application, this would normally be provided by your employer.



The completed exemption form can be returned to the IFoA in the following ways:

- By e-mail to the Educational Services Team at education.services@actuaries.org.uk
- By post to: Exemptions - Educational Services Team, The Institute and Faculty of Actuaries, 1st Floor, Park Central, 40/41 Park End Street, Oxford OX1 1JD, UK (application forms with payment by cheque or bankers draft must be sent by post)

Note before applying, you must be a student member of the IFoA and have received your ARN in order to apply for exemptions from any of the exams.

If you have any queries in relation to your exemption application, you can contact the Educational Services Team at:

education.services@actuaries.org.uk or on: 0044 1865 268207.

https://www.actuaries.org.uk/studying/exam-exemptions

REGISTERING FOR EXAMS

When registering for the exams, you should pay your entrance fees and subscriptions at least four weeks before the closing dates for exam entry - these dates are given on the application forms, which are available below. <u>https://www.actuaries.org.uk/studying/exam-bookings</u>

Students must take due care to ensure that their application to sit an exam is in by the deadline.

It is important to note that under no circumstances will the IFoA accept late applications to register for the exams. Furthermore, the IFOA have advised us that even if students register before the exam deadline, they may not be guaranteed a place due to capacity constraints in some cases. We therefore strongly encourage our students to register for exams at the earliest opportunity with the IFOA.

You can take Subjects CS1 and CM1 if you are not a student member. To sit other exams, you must register as a student member as outlined in section 4.



06 Planning Your Study

The IFoA's qualification handbook contains practical information and advice on being an actuarial student as well as detailed information on the UK exam syllabus. The current handbook can be found here:

https://actuaries.org.uk/qualify/student-and-associate-exam-news/qualification-handbook

Some key points to note are as follows:

There are two exam sittings for session-based exams each year – one in April and one in late September/early October. Result letters are available online on the IFoA website approximately three months after each sitting.

The CB3 module is run throughout the year. Results of the online multiple-choice exam following the module are shown immediately on completion.

PLANNING A ROUTE THROUGH THE EXAMS

When attempting the Core Principles subjects it is worth remembering that some subjects build upon others and there are therefore some logical routes through the subjects. The particular route chosen may depend on the area in which you are working or on any exemptions you have been awarded. The order in which the Core Principles subjects build on each other follows the numerical sequence of the subjects, in particular:

CS2 – Risk Modelling and Survival Analysis builds directly on CS1
 CM1 – Actuarial Mathematics 1 builds on the knowledge from CS1
 CM2 – Economic Modelling uses concepts introduced in CS1, CS2, CM1 and CB2

The order in which the Core Principles exams are taken is not compulsory. The IFOA have recommended that CS1 be taken as a starting point to build a grounding of the statistical techniques introduced. CS2 builds further on this knowledge so should be taken after CS1.

CM1 introduces the principles of mathematics and modelling as applied in actuarial work, with CM2 building further on this again.

The IFoA have suggested that students may like a break from heavy maths between taking the CS and CM subjects and so have suggested students may wish to take CB1 at this point. To gain the most benefit they have recommended CB3 be taken after CB1 and CB2.

You should decide your own route through the Core Principles subjects based on your previous experience.

The Specialist Principles and Specialist Advanced subjects require you to have both knowledge of UK practice and a good understanding of practical issues. If you have little practical experience, you may find these subjects difficult if you attempt them early on in your career.



SUGGESTED STUDY HOURS AND PATTERN

The actual amount of time each student needs to spend on a particular subject will vary from student to student. Quality of study time is far more important than quantity of study time. However, the following guidelines are suggested:

Subject	Recommended Study
Core Principles Subjects	Between 150 and 250 hours (each subject) depending on subject and an individual student's past educational background in the subject
Stage 1: Professionalism Course	3 to 4 hours – pre-requisite to CB3
Business Awareness (CB3) online version	At least 20 hours plus full participation in the online business game and the submission of seven written exercises
Actuarial Practice (CP1)	400 hours
Modelling Practice (CP2)	120 hours
Communication Practice (CP3)	60 hours
Specialist Principles subjects	200 hours
Specialist Advanced subjects	300 hours
Specialist Applications subjects taken with UK practice modules	320 hours
Stage 2: Online Professionalism Course	8-10 hours over 3 weeks

Students are encouraged to give due consideration to what a reasonable workload may be for them as individuals for a given exam sitting, taking account of things such as:

- busy periods in work
- planned annual leave
- your experience in the subject, etc.

Experience from Irish students suggests that one of the following may be a reasonable amount to prepare for at a single exam sitting:

- one to two Core Principles subjects,
- CP1,
- one of the SP subjects,
- one of the SA subjects.

It is also worth noting that the study session from May to September is shorter and so it may be difficult for you to study at the same rate as for the winter sitting.



Students working in Ireland may need to devote additional time to prepare for the Specialist Applications subjects as the UK specific nature of the syllabus for these exams may mean that extra preparation is necessary.

STUDY LEAVE

Study leave and allowances can vary widely from employer to employer. The culture of the company and internal policies relating to

study/exam leave should therefore be taken into account when planning your approach to study. Students should plan to start studying early in the sitting and ensure that study plans allow for the possibility of busy periods at work, impact of planned annual leave, etc.

TUTORIALS AND EXAM MATERIALS

The Actuarial Education Company (ActEd) provides the tuition and study support (in terms of notes and study materials) for the actuarial exams. <u>www.acted.co.uk</u>

Help and advice for new students is provided here: https://acted.co.uk/help_and_advice_new_students.html

Students can order their chosen study materials from the ActEd website and choose to either pay with a credit card or have an invoice sent to you. Many employers will pay for some or all of these materials, although this will vary from company to company so students are advised to check the policies of their employers.

In addition to distance-learning study materials, ActEd Tutors also run tutorials for each session-based exam.

The ActEd website provides lots of information on the exams, study material and useful resources for students. The ActEd discussion forum is a useful resource operated and maintained by ActEd that allows students to discuss various aspects of study/exams with fellow students. It is also used by ActEd tutors who sometimes contribute to discussions and provide clarity in topics where students may be having difficulty. The following link takes you directly to the ActEd discussion forum: http://www.acted.co.uk/forums/

Alternatives to ActEd tuition courses are available from Irish lecturers. The Society will communicate with students when such tutorials are being made available.

STUDY TIPS

New actuarial students will already have significant experience in preparing for examinations, as a result of both examinations taken in school and those taken in university.

Students will typically have their own system in place for preparing for exams – there is no such thing as a "one size fits all" approach – and you are encouraged to find what works best for you.

However, the biggest challenge faced by new actuarial students when preparing for exams is that they must now balance their obligations to their employers with the need to study.

Achieving a balance between getting your work done and managing to get all your study completed is a challenge. As a result, students are encouraged to take on board the points above about timetables and planning study – knowing when you are not going to be able to take study leave and planning your study around this will help avoid stressful situations.

Some general guidance on study techniques is available at the link below: https://web.actuaries.ie/students/study-techniques



Some employers offer exam mentoring in-house, whereby new students are paired with more senior students or qualified actuaries. The aim of an exam mentor is to help you deal with the requirements of both working and studying and help you achieve the right balance and focus from an early point in your study. Exam mentors will also be able to provide their own tips for successful study. Students are advised to look into what may be available within their own company.

GUIDELINES FOR ONLINE EXAMS

Since 2020 all exams are held online. Answers will be typed and submitted electronically to the IFoA via their online examination platform.

The IFoA will provide access to this online platform prior to the exam date. It is recommended that students familiarise themselves with the platform and test the download and upload functions on their computer.

Full details of how to prepare for an IFoA exam can be found in the Examination Handbook: https://actuaries.org.uk/qualify/examinations-handbook/

Based on student feedback from previous sittings, we have collated the following tips for sitting online exams:

- **FIRST STEP SAVE THE EXAM PAPER TO PC:** This way you can work on the paper even if the internet connection goes during the exam. This will allow you to highlight or underline key points in the question.
- **PRACTISE EXAM CONDITIONS:** It is a good idea to prepare for the exams in the conditions they will be taken.
- FORMALISE YOUR STYLE OF ANSWERS: Think about how you intend to layout your answers. This will help avoid making decisions on layout on the day. It should be borne in mind that is important to clearly separate answers and different points. Bold, italics and underlining are a great way to do this. However, be efficient with time during the exam, fancy formatting will not score more marks.
- **CREATE YOUR OWN EXAM CENTRE:** Find a suitable space to sit the exam to ensure that this is comfortable and free of distractions. Be sure to note what the IFOA contact details are in event of loss of internet connection.
- SAVE WORKINGS REGULARLY: Students should save their work regularly to minimise the risk of data loss. Note if you remember to save at the end of the exam and are having trouble connecting you will be able to demonstrate you did not alter the exam answers.
- **BEWARE OF EXAM REGULATIONS**: Scripts should not be created or modified outside of the exam time, the digital timestamps on the script must be within the period of the exam. Furthermore, plagiarism of ActEd notes (i.e copying and pasting sections of notes for answers) or sharing of answers between candidates will checked for.
- **CHECK YOUR EQUIPMENT:** For computers, Students should ensure that their computer is up to date and that no updates are scheduled before/during the exam. For internet connections, students could perhaps have ability to hotspot their pc via their mobile.
- **OPEN BOOK BUT FINITE TIME:** The number of notes used should be kept to a minimum to reduce time spent searching through them. It is important to weigh up the marks gained by looking up an answer in your notes compared to the time lost in doing so. Particularly for short questions.
- ALARM CHECK POINTS: Using alarms to signal throughout the exam can give piece of mind and prevent you from going over time or needlessly focusing on one question. This can be particularly useful tip to remind you when the end of the exam is approaching. Eg. Students could also choose to set an additional alarm 15 minutes before the end of the exam as a warning.



EXAM FAILURE

As with any exam, there is always a risk of not achieving the result that you had hoped for.

Many new student actuaries come from very strong academic backgrounds, and may not have experienced exam failure before. However, it is worth noting that the actuarial examinations rely on application of both skills and knowledge gained in a professional context as well as traditional academic study. As a result, the exams are very challenging, and pass rates for many examinations are quite low. It is very rare for students to transfer to class of Fellow or Associate by passing all exams on the first sitting.

Failing an exam is never a nice experience, especially when it may be something you have never experienced before. It is very difficult to advise students on how to deal with this experience, but the following may be found to be practical advice:

- Take some time alone give yourself some time and space to accept the result and to allow yourself to decide on your actions.
- Do not be too down-hearted you are not the only student to have ever encountered this situation. Try to focus on the positives you have done a lot of work already, so it will make the second sitting easier, you will know what you need to read up on, etc.
- You may wish to immediately repeat the exam. There is no obligation to repeat the exam immediately; you can try again at a later sitting if you wish.
- Decide what your next course of action is.
 You may wish to sit another subject, perhaps taking a break from the one you just sat, or you may wish to immediately retake that exam. Whatever you decide, it is best to get moving quickly, as the time between results and exams is quite short (particularly between the publication of the April exam results and the September sitting).
- Familiarise yourself with your employer's policy on re-sitting exams and what your requirements are in that regard.
- Critically assess your previous preparations.
 - Is there something you perhaps omitted?
 - \circ ~ Is there anything you could do to be better prepared next time?
- You may wish to discuss this with more experienced colleagues, who may have advice on how to deal with this. Reviewing the exam paper with the IFoA solution may help you with this also. It is worth remembering that, particularly for the later exams, the Examiners' Reports often show solutions that contain far more points than needed to obtain full marks let alone a pass mark!
- Exam counselling is also available, which can help you see how you went wrong when answering your script. See the link below for details: <u>https://www.actuaries.org.uk/studying/after-exams/apply-exam-counselling</u>
- If you feel the result may be due to an error in the marking process, you can appeal the result to the IFoA. More information is available at: https://www.actuaries.org.uk/studying/after-exams/make-appeal



07 Personal and Professional Development

INTRODUCTION

Personal and Professional Development (PPD) was introduced in September 2017, replacing the previous work-based skills requirements. To become an Associate or Fellow you need to successfully complete PPD as well as the IFoA examinations and professionalism components.

Much of the following information has been sourced from the IFoA Qualification Handbook, which is available online at:

https://actuaries.org.uk/qualify/student-and-associate-exam-news/qualification-handbook

Students are encouraged to be familiar with the contents of the Handbook.

Who has to complete PPD?

All student members joining after 1 September 2017 are required to complete PPD. All student members who joined prior to this date are subject to a transition from the previous scheme they were on, including those who joined the IFoA prior to 1 July 2004.

What is the PPD programme?

PPD is designed to make the work-related element an integral part of your ongoing learning experience.

There are three elements to completing PPD:

- Satisfying a number of core competencies under three key objectives
- Maintaining a record of formal learning activities undertaken
- Demonstrating the learning gained from completing these activities.

Why is PPD important?

To work effectively as an IFoA qualified actuary, you need to develop your personal and professional skills in the workplace.

This will allow you to:

- Apply in practice the knowledge and skills you have gained through the IFoA examinations
- Develop your understanding of the business environment, and how to work within a professional and ethical framework
- Understand the need for continuing development of yourself and your skills, and to reflect on the quality of your work and how you can improve in the future.

The PPD scheme brings the requirement into closer alignment with the Continuing Profession Development (CPD) scheme, which is detailed in Section 2, and will prepare you more effectively for completing this component.

It should be noted that you may have some requirements to meet as students under the CPD Scheme. These have to be completed in addition to your PPD. The Professional Skills Training you have to complete under the CPD scheme cannot be used to meet the requirements of PPD. Both of these can be recorded under the My Account section of the IFoA website under the relevant sections.



What do I need to do?

Each year you are required to complete your PPD activities. This is recorded in your online members account, 'My PPD', and can be completed on an ongoing basis. Whilst recording your activities it is advisable to discuss them with your line manager or supervisor as they may be contacted to verify the information is accurate.

It is advisable to maintain records demonstrating you have discussed your PPD log entries with your manager in event they are no longer in contact. In some cases, students may incorporate review of their PPD entries as part of their company performance reviews.

Objectives and Competencies

There are three objectives that have to be completed. These set the minimum standards you need to demonstrate in the workplace.

- Effective communications
- Problem solving and decision making
- Professionalism

Each year you are required to submit PPD. You will have a unique date to submit your records by, this is usually the date you joined the IFoA and is known as your 'annual PPD deadline date'. You will need to submit a minimum amount of PPD per year and your records should evidence work-based activities that closely match the 30+ competencies available. There is also an annual requirement to record formal learning activities in addition to the competencies.

Details on what you need to do regarding PPD can be found at: https://www.actuaries.org.uk/studying/personal-and-professional-development-ppd

What happens if you have completed the minimum requirement?

If you have completed the minimum period of work experience but have not yet passed all the exams, you will continue to complete annual PPD submissions up until the time you finish your exams.

What should these later PPD submissions contain?

The submissions should continue to record the objectives and competencies addressed, the learning experiences gained and the formal training you have undertaken.

It is expected that you will continue to address different areas of development and that competencies will not be duplicated except in exceptional circumstances. If you have addressed every competency but continue to make PPD submissions, please contact the Education Services team of the IFoA.

MONITORING YOUR PPD

What is a PPD year?

A PPD year will run from the date you joined the IFoA for twelve months. It is your responsibility to complete your PPD. For example, if you joined the IFoA on March 10th then you must have completed your records by midnight (BST/GMT) on 9th March of the following year. This annual submission requirement is new under the PPD regime and did not exist under the previous work-based skills requirements.

How does the IFoA monitor my PPD?

The IFoA conducts a PPD audit each month to monitor the quality of the PPD process and to maintain the standards. You may be selected for a PPD audit one month after your PPD year has completed if you are a student or when you complete all requirements to qualify as an Associate or Fellow.

Wherever available, you should keep evidence or proof of how you met the competencies until you have been confirmed as an Associate or Fellow.



This could take the form of presentations, memos or reports written, or certificate of attendance as examples. If your record is selected then you will be expected to provide some evidence of your activities.

Do I need a supervisor?

If you are selected, then the IFoA reviewer may need to confirm information with a supervisor who is supporting your development and experience gained in the workplace. Ideally this person should be your line manager or a person to whom you report to on particular projects or activities you have recorded. They are not required to be a qualified actuary.

You can have more than one individual to support you in achieving the different objectives and competencies, but you must not have a friend or relative to avoid any conflict of interest.

You should discuss your intended submissions with your supervisor as part of your professional development. You are not required to record your supervisor on the system but you are expected to provide contact details if you are selected for audit.

What happens if some of the work that you have covered is confidential to your company?

You may cover some of the objectives and competencies of PPD while you undertake work that is confidential or commercially sensitive.

In these cases, if you are unable to fully describe how you have met a competency or competencies, please include as much detail of the activity and learning experience as possible and note the reason for any gaps in your submission. The IFoA's reviewers may confirm this with your supervisor so please ensure you have discussed this with them before submitting your PPD.

What if I fail to complete the annual PPD requirements?

As part of the audit process the IFoA will identify those students who have not completed the required PPD and will contact them accordingly using the information held on their membership database. It is your responsibility to keep your PPD and contact details updated.

Failure to complete the annual requirement will result in an administration fee of £50 to reactivate your record.

Changing jobs

If you are changing jobs you should complete the online PPD submissions to cover your training and development during the period you are working for your original employer. This will help your new supervisor know what you have done so far as part of your training. You need to make sure that you have discussed your PPD with your supervisor before you leave an employer as the IFoA may follow up any queries on your submissions with them.

Final completion of PPD

Once you have completed your exams, professional requirements and believe that you have met the requirements of PPD you need to obtain final sign off that you meet the requirements to become an Associate or Fellow

Sign-off forms can be found:

https://www.actuaries.org.uk/studying/practical-work-experience-ppd



08 Working as a Student Actuary - Useful tips

INTRODUCTION

This section discusses working as a student actuary, what it involves, and tips for making the best possible start to your actuarial career.

Once again, we would like to congratulate you on finishing college and reflect on what a great achievement that is. However, the hard work doesn't end there! Your degree will allow you to work and study as a trainee actuary, but it is your diligence and dedication over the next few years that will give you the grounding for a successful future as an actuary.

To make the transition to the working environment easier, the following section contains some advice from recently qualified actuaries on how to make a good first impression at work, how to maintain good working relationships and how to further your career as an actuary.

It must be remembered that whilst the exams are important, the experience of working as an actuary is a very important part of becoming qualified. A minimum of three years of work experience is required, in addition to passing the actuarial exams, in order to become a Fellow of the IFoA. A minimum of two years of work experience is required in order to transfer to Associate Member. As stated in section 7, student actuaries must log evidence of personal and profession development.

However, the hard work and studying pays off for many actuaries who now have prestigious roles and very rewarding careers in some of the world's largest financial institutions. This is testimony to the high level of skill and ability associated with those who complete the actuarial exams and gain relevant work experience.

The work can be challenging, and actuaries are constantly updating their knowledge and skills to adapt to the changing environment. It is important therefore to engage in continual learning and development in order to thrive in the actuarial world.

Actuaries are highly sought after in many areas such as Insurance, Pensions, Investments and other areas such as Enterprise Risk Management, Health Insurance and Investment Banking. Many of you will have recently begun working as a student actuary in one of these areas. However, it is important to also consider other areas that actuaries can become involved in and note that many actuaries move from one practice area to another, especially early in their career. A growing number of actuaries are expanding into business areas such as data analytics, aviation finance and wider fields beyond financial services, where their analytical and risk management expertise add considerable value. Therefore, some work biographies from recently qualified actuaries have been included in order to give you a feel for the different types of work that actuaries can get involved in.



General Insurance Actuary – Jenny Quigley, Fellow of the Society of Actuaries in Ireland

I began my actuarial career path by studying Actuarial Mathematics in DCU. In my final year of college, I wasn't even 100% sure I wanted to go down the actuarial route, as I'd been looking into management consulting. Willis Towers Watson (then just Towers Watson) came to DCU to do a presentation about the roles they were offering in actuarial consulting. It seemed to be exactly what I was looking for – an opportunity to complete my actuarial qualification and to use the skills I learned in college while also getting the variety and client interaction that comes with working for a consultancy.

I had done my work placement with a life assurance company and insurance was the area I was most interested in. I didn't express a preference when I applied for the job so it was purely chance that I ended up working in general insurance. However, after five years working in the area I can happily say I'm very glad it worked out that way! I am also glad to have successfully completed the IFoA exams and I am awaiting transfer to Fellow membership of the IFoA, at which time I can apply to transfer to Fellow membership of the SAI.

There has been a lot of change in the insurance industry in Ireland in the last few years, in particular around regulation, with the implementation of new Solvency II requirements in 2016. The failure of a number of high-profile insurance companies has put the industry under scrutiny. A positive arising from this is that the demand for actuaries in the industry has never been greater. The field is also extremely broad, encompassing everything from your everyday motor and home insurance to providing cover for things like terrorism, satellites and fine art just to name a few.

The main type of work I do is reserving, which basically means calculating how much money an insurer needs to hold in reserve to be able to pay out all the claims it is expected to receive from the business it writes.

We generally use past claims information to try to predict what volumes of claims will be experienced in the future, and what these claims will cost. When there is not a lot of data to work with we have to use other information, for example knowledge of typical experience in the market, or expert actuarial judgement. We also use various statistical techniques in order to measure the uncertainty of the reserve estimates we calculate.

Though my focus has been on reserving, by working with a consultancy I've had the opportunity to work on a huge range of different projects. I was part of a project with some UK colleagues helping a large insurer set up a new system to calculate its motor premiums. I've also been involved in helping several companies calculate how much capital they need to hold under new Solvency II requirements, and worked on a project to advise a client who was considering purchasing another company.

Another plus side to working with a consultancy is the access to clients. Our key contacts within client companies are usually the Chief Actuary or someone at a similar level, and I find it really interesting to hear their perspective on both their larger concerns and on their business as a whole. In addition, I've had the opportunity to work on secondment with two large Irish insurers, which has given me an insight into working within an insurance company.

If you're looking for a practice area which offers you a broad range of exciting opportunities, I'd definitely recommend choosing general insurance!



Life Insurance Actuary – Marie Bradley, Fellow of the Society of Actuaries in Ireland

I completed the BAFS (Bachelor of Actuarial and Financial Mathematics) degree in UCD from 2005 to 2009. In the third year of the degree I carried out a 6-month work placement within the life insurance division of a consultancy firm called Watson Wyatt. I decided to choose life insurance because it was a growth sector and something that interested me. During this time, I was involved in valuations, market entry projects and market research. It provided excellent exposure to the working environment and gave a taste of what it is like to work as an actuary.

After college I continued to work for Towers Watson (formerly Watson Wyatt). I got the chance to apply the mathematical skills and understanding of topics such as actuarial probability theory to my work. I received practical training on pricing and reserving for insurance and pension products, analysing risk and investments strategy decisions.

Being in a consultancy meant that I was involved in a wide number of projects including merger and acquisition projects and authorisations. I carried out monthly and quarterly valuations of reserves for several insurers, along with regular experience investigations (where we compared actual experience to what had been assumed). I used software for valuing reserves and for pricing on a regular basis and became more familiar with how it worked.

The work was quite varied and I was exposed to a wide range of actuarial concepts. For instance, I was heavily involved in reviewing embedded values and appraisal values for a wide range of local and international companies. I helped prepare FCR (Financial Condition Reports), SAO (Statements of Actuarial Opinion) and Actuarial valuation reports.

The fact that I worked in consultancy allowed me to take a high-level view of the life insurance industry by comparing market variables such as interest rate, inflation and mortality assumptions across insurers. Communication and interpersonal skills were very important in the role particularly when portraying the results of analysis and research to clients.

After almost three years I decided to move into Regulation in order to get more hands-on experience in Solvency II. My role as an Actuary in the Central Bank of Ireland involves reviewing reports on insurers and reinsurers' pricing, reserving and risk management processes. I engage regularly with the companies that we deal with, other actuaries, financial professionals and regulators in other countries, in order to discuss findings and provide feedback. Again, communication is a key skill that is required to perform well.

I found the transition quite straightforward as I was used to dealing with large numbers of companies and clients. My role involves reviewing actuarial reports from companies and supervising the risk governance of insurers and reinsurers. I participate in conducting on-going financial and risk analysis including stress test reviews. I assess insurers' and reinsurers' approaches to risk management and engage with firms' executives and senior management.

More recently I have begun to specialise in reviewing statistical models that companies are using to calculate the capital they will require under Solvency II. This involves assessing models of various risks including Underwriting, Market, Credit and Operational Risk. I also review other aspects of the models including Aggregation, Validation, Use and Governance. I engage with EIOPA (European Insurance and Occupational Pensions Authority) and regulators in other countries when dealing with international companies. This has given me a much broader view of the risks and risk management of insurance and reinsurance companies.

I find the role very interesting and challenging particularly given the forthcoming introduction of new EU wide regulation for insurance companies that will cover capital, risk management and reporting.



Pensions Actuary – Michelle Ward, Fellow of the Society of Actuaries in Ireland

In the summer of my third year in UCC, while I was studying for a degree in Financial Mathematics and Actuarial Science, I completed an internship in Invesco's pensions department in Cork. I worked on a number of different elements of pension scheme administration and also helped to prepare a number of actuarial presentations.

This experience helped me to understand two crucial things about being a pensions actuary; the first was that pensions calculations (particularly defined benefit pension calculations) can be incredibly complex, the second was that when communicating results of any analysis, it is very important to consider who you are trying to communicate with, and what is the best way to help them to understand your message.

On finishing college in 2009, I was lucky enough to be offered a job with Mercer in Cork as a trainee Pensions Actuary. Day-to-day work consisted of both regular planned work and one-off projects. On first joining, day-today work included calculations for individual members of defined benefit pension schemes. The next step in my progression was to value liabilities at an overall scheme level – including calculations of schemes Funding Standard Liabilities, completion of triennial Actuarial Valuations and calculation of liabilities using the different accounting standards (IAS19, FAS87 and FRS102) for inclusion in a company's annual accounts. This type of work was excellent for developing lots of the skills that actuaries are known for, including strong computer skills and the ability to deal with large amounts of technical data and complex calculations to come up with a single, understandable recommendation.

The key non-technical things that I learned in my first year or so were that the actuaries around me were a great source of both knowledge and support. I believe that trying to learn as much as possible and a strong willingness to get the job done helped others to trust me with more complex and demanding projects. As time progressed, my role developed to include more client facing work, management of technical client issues and actuarial projects like enhanced transfer value exercises.

Working within a large company also meant that I had the opportunity to work with a number of different departments with lots of experienced colleagues. Being a member of a big team also meant that there were other actuarial students. For me, this meant a readymade peer group and support network. Studying to become an actuary is hard at times. Having friends around me that were going through the same exams and who were also free to celebrate with when the exams were over made the whole process more enjoyable.

In early 2016, an opportunity to progress within Mercer gave rise to my current position as an Investment Consultant, with a particular focus on defined contribution investment consulting. Much of the focus in this role incorporates components of the core actuarial skillset.

An essential part of my role is to communicate effectively with Trustees and employers in relation to implementing and monitoring an appropriate investment strategy for their scheme.

In addition to explaining complex concepts in a simple way, my role as investment consultant also requires the use of my more technical actuarial skillsets in analysis and modelling. Communication with members in a simple jargon free manner is also of primary importance.

As an Actuary, I feel in the privileged position of being able to have built up a skillset that is interesting, respected, valued and readily transferrable to a variety of different roles.

For a student actuary starting out on their career, my recommendations are: develop your core actuarial toolbox as much as possible, listen to those around you and learn from them, keep yourself open to new opportunities and finally if you can show that you can be trusted with smaller projects bigger ones will follow



ADVICE FOR NEW STUDENT ACTUARIES

Advice for making the most of your actuarial career:

- 1. **Take Opportunities:** Aim to build up as much experience and expertise as you can. Take opportunities that arise and seek new ones, don't wait for things to happen. For example, take the initiative and ask to get involved in projects that interest you. That way you are in control of the direction that your career takes.
- 2. Learn from Others Around You: Those around you at work have gone through the same process, perhaps the same exam system etc. so use the knowledge that is available to you and don't be afraid to ask those around you for help. This is one of the best ways to learn. Having a mentor or coach may be useful in this regard.
- 3. Ask Questions: Don't be afraid to ask questions of those around you. Ask as many questions as necessary in order to fully understand what is being asked of you. Your employer will be happy to answer questions so that work does not have to be re-done if the task was not fully understood.
- 4. See the Bigger Picture: Use every opportunity to fully understand the work you are carrying out and the reason why. This will increase your ability to perform well and advance your career. Reading financial press and keeping up to date with developments in your industry is useful for putting the work you do into context.
- 5. **Make the Most of Training Opportunities:** Try to retain as much information from the training course as possible. Make a note of the main points. Practice the new techniques learned and consider how the training could be applied to your work. This is best done as soon after the training as possible.
- 6. **Create Goals**: Consider what you want to achieve over the next 3-5 years. This will help you focus and stay on track for achieving it. Make a list of the skills and abilities that you would like to improve or gain over the next six months. This should correspond with the Performance Management regime at your workplace and with your Work Based Skills.
- 7. **Reflect on What You Have Learnt:** Consider how you have developed over the period and areas where you could do better. Be honest with yourself. If there are areas that you are weak at, take action to overcome your weakness and do not be afraid to ask others for help. Prepare for Performance Management meetings well in advance, keeping a list of how you demonstrated particular competencies and skills and areas that you wish to develop.
- 8. Always Look to Develop: Always seek to improve and increase your skill-set. In your work you will, over time, reach a stage where you are very familiar with the work and the processes involved. However, it is important to continually challenge yourself and ensure that you are constantly developing. If you become very familiar with a piece of work, you should consider delegating it to more junior staff or transferring to get experience in another division or team, for example.
- 9. **Expand Your Network:** In your work and exams it will be helpful to have a network of people to call on if needed. It is important to build a network of people who can help you develop your career. You should keep in touch with other actuaries through your work and by attending events and getting involved in the SAI.



GOOD WORKING PRACTICES FOR TRAINEE ACTUARIES

- 1. **Be on Time**: It is very important to be on time for work and for meetings etc. Being on time sets a good impression and shows an interest in the work you do.
- 2. **Keep Things Organised:** Make sure your desk or workstation is neat and tidy. Make sure that your emails and files are stored appropriately and are well-labelled. You may need to retrieve documents quickly or answer questions from your colleagues and so it is necessary to have a good filing system in place. This applies to both physical files as well as files on your computer.
- 3. Have a System in Place: Having a good system in places makes the work process run more smoothly. There may be a manual in place for carrying out a procedure, but if not, you may want to create one and keep existing manuals up to date. If you are given verbal instructions, you should develop your own checklist for how a task should be done. This will help you to work fast on routine jobs.
- 4. **Consider the Most Efficient Way of Doing Things:** Before you start a task, consider why you are carrying out the task and what the best way to carry it out is. Consider if part of the work has been done already or if there is someone else who could help for part of the task. By doing so, you will know how the process can be done in a faster, smarter and more convenient way. Suggest new ideas and new ways of doing things if you see that there are areas where a current procedure or process is lacking. This shows that you are keen to improve the process that the company has in place.
- 5. **Plan your Time:** Know what is important and what can be postponed until later. It is necessary that you stay focused and keep to your deadlines. Plan your work for the day and the week ahead and allow some flexibility for last-minute projects. Let your colleagues know if there is a delay expected to the deadlines agreed so that work can be re-allocated for example.
- 6. **Be Accurate:** Pay attention to details, especially if you are dealing with numbers and dates. Be careful and always check your work after it is done before sending it for review. Consider what you expect the answer to be and compare in order to check the reasonableness of the result.
- 7. Learn to Communicate Effectively: Give feedback, ideas and suggestions to colleagues. Speak up in meetings and make your opinions heard. This may be difficult at the start, but it becomes easier with practice, and as you gain more confidence in the work environment. Suggesting solutions and ideas shows interest and involvement in the work you do and a willingness to get things done. Keep your workmates updated as to your progress; for example, let them know if there is an issue that will cause a delay. Learning how to portray your message is a very important skill and will help you develop healthy working relations with your colleagues.
- 8. **Take Care When Emailing:** Be careful when sending emails, especially to people outside your company. Make sure that the content of the email is checked by a senior team member and ensure that the recipients of the email are as intended.
- 9. **Follow-up:** If you do not get a reply to an email or a call right away, make sure to put a reminder in your calendar or somewhere where you can see it to follow up at a later date. Similarly following up on the end result of a piece of work that you carried out shows enthusiasm for the work you do and the feedback you receive will help you going forward when carrying out similar pieces of work.
- 10. **Be a team player:** Be friendly, pleasant and have a positive attitude towards your colleagues, your manager and clients. This will make it easier for you to adapt to the new working environment and ensure your colleagues are willing to help and guide you as you train to become fully qualified.

Be willing to share ideas, work experience and templates etc. with your colleagues, so others won't have to re-invent the wheel. This will help build trust with those that you work with.



- 11. **Respect Office Etiquette:** Don't spend too much time on personal calls, emails, text messages or tea breaks. Avoid using office paper and stationery for personal reasons. Follow the company's dress code. Use general office areas considerately for others to enjoy as well.
- 12. Follow Security Guidelines: This applies when working in the office or outside. Take care not to let others tail-gate you going into the office. Be cautious when downloading or viewing information that may have a virus. Take care of laptops, especially if they are brought out of the office. Make sure not to use portable memory devices for storing information if it is not permitted by your company. If it is allowed, ensure that the device is stored safely. Make sure that confidential information gained through work is kept secure and not divulged to anyone inside or outside of work that is not permitted access to the information. There are also specific rules on insider trading.
- 13. Take Responsibility: Know your level of responsibility within the company and take ownership of your work. If a mistake is made, it is important to own up in a timely manner so that it can be rectified. Everyone makes mistakes from time to time, especially given how complicated actuarial work can be. You will often find that people, whether colleagues or external clients, appreciate your honesty in admitting to errors. This can improve working relationships over the longer term. It is your responsibility to ensure that you follow the Actuaries' Code of Conduct.
- 14. **Take Sufficient Rest:** Work goes much smoother when you feel refreshed, confident, relaxed and ready, rather than anxious, stressed and exhausted. Make sure to take sufficient rest in order to be prepared for the day ahead.

Good Luck with Your Future Actuarial Career!



09 Appendices

09 Appendix 1: The Contributors

This document was originally compiled by the following members of the Society's Recent Qualifiers Committee:

- Marie Bradley
- Rachel Gow
- Sheila Harney
- Ursula Morrow
- David O'Shea

It was updated in 2014 by:

- Aoife Brady
- Sarah Lynch
- David O'Shea

It was updated in 2015 by:

- Michelle Ward

It was updated in 2016 by:

- Michelle Ward & Jennifer Quigley
- It was updated in 2017 by:
- Deirdre O'Regan & Gareth Simons

It was updated in 2018 by:

Sarah Keane & Donna Whelan

It was updated in 2019 by:

Sarah Campbell, Kevin O'Rourke, Niall
 McGroarty & Ben Dennesen

It was updated in 2023 by:

- Hunar Dhamija & Jack Harrington

Important:

This document is for general information, education and discussion purposes only. Views or opinions expressed do not necessarily represent the views or opinions of the SAI and they do not constitute legal or professional advice.

Much of the information contained in this document has been sourced from the SAI/IFoA websites and the IFoA Student Handbook, and is correct as of September 2023.

It is the responsibility of individual students to ensure that they remain up to date on the requirements of both the SAI and the IFoA.



09 Appendix 2: Society of Actuaries in Ireland – Code of Professional Conduct

This version of the Code is effective from 1st June 2020.

Application

The Code applies to all Members of the Society of Actuaries in Ireland ("Society") in all locations. Scope

The Code applies at all times to all Members' conduct in the performance of professional services (whether remunerated or not).

The Code also applies to all Members' other conduct if that conduct could reasonably be considered to reflect upon the actuarial profession. In particular, in relation to work performed other than professional services, Members should consider whether it is appropriate to comply with the Code, taking into account the reasonable expectations of intended recipients of the work, the nature of the work, any other code or standards that apply to the work and any other relevant factors.

For the purposes of the Code, "professional services" means all services provided by a Member that relate to a pension scheme/fund, insurance/reinsurance/financial services entity or financial transaction (including aviation finance); and all other services provided by a Member that are based upon actuarial considerations. It includes any work as Director of a company, Trustee of a Trust or as a member of the governing forum of a corporate entity where reliance might be placed on the Member's actuarial judgement.

Status and Purpose

The Code aims to build and promote confidence in the work of actuaries and in the actuarial profession.

The Code includes six principles (shown in italics) which Members must observe to support the profession in acting in the public interest.

Those six principles are supported by amplifications (not in italics) that clarify specific requirements of the principles for some particular issues.

The principles and amplifications, together, form the Code and Members must comply with both the principles and the amplifications. Members are expected to apply professional judgement, as and when necessary, to ensure that they observe the spirit as well as the letter of the Code.

The Code uses the word "must" to mean a specific mandatory requirement. In contrast, the Code uses the word "should" to indicate that, while the presumption is that Members comply with the provision in question, it is recognised that there will be some circumstances in which Members are able to justify noncompliance. If, in the performance of professional services, the indicated action is not followed, the Member should disclose that fact to the intended recipients of the professional services and provide the reason for not following the indicated action.

Nothing in the Code is intended to require Members to act in breach of legal requirements. Where relevant legal requirements conflict with the Code, Members must comply with those legal requirements.



PRINCIPLES

Integrity

- 1. Members must act honestly and with integrity.
 - 1.1. Members must show respect for others in the way they conduct themselves.
 - 1.2. Members should respect confidentiality.
 - 1.3. Members must not act in a way that is likely to damage the reputation of the actuarial profession. This does not preclude legitimate challenge or criticism of the profession.
 - 1.4. Members must consider the interests of other parties, such as policyholders of an insurer, members of a pension scheme or any analogous persons, where the Member ought to be aware that their interests may be affected by the Member's work or that the client has a legal or professional duty of care to them. Members must draw the client's attention to the potential for adverse impacts of proposed acts or omissions on such persons, if applicable.
 - 1.5. When a Member is asked to perform work previously performed by another person, the Member must consider whether it is appropriate to consult with the previous provider to establish whether there might be any professional reason not to take on the new responsibility.

Competence and Care

- 2. Members must carry out work competently, with care and in a timely fashion.
 - 2.1. Members must ensure they have an appropriate level of relevant knowledge and skill to carry out a piece of work.
 - 2.2. Members must continue to develop their knowledge and skills in a manner appropriate for their role and comply with the Society's Continuing Professional Development (CPD) requirements.
 - 2.3. Members must establish the identity of their client and, where Members perform more than one function, who the client is in relation to each function. A Member's client may be the Member's employer.
 - 2.4. Members must ensure their work is appropriate to the needs and, where applicable, instructions of user(s). The nature and scope of the Member's responsibilities under any appointment or instruction should be agreed in a timely manner.

Impartiality

- 3. Members must ensure that their professional judgement is not compromised, and cannot reasonably be seen to be compromised, by bias, conflict of interest, or the undue influence of others.
 - 3.1. Members must take reasonable steps to ensure that they are aware of any relevant interests that might create a conflict.
 - 3.2. Members must not act where there is an unreconciled conflict of interest.
 - 3.3. Members must document the steps they have taken to reconcile a conflict of interests and must agree those steps with their clients if they would be ineffective without agreement.
 - 3.4. Members must disclose to their client any other financial interest that they or their employer, where the client is not the Member's employer may have in any assignment or its outcome.

Compliance

- 4. Members must comply with all relevant legal, regulatory and professional requirements.
 - 4.1. Members must take reasonable steps to ensure they are not placed in a position where they are unable to comply.
 - 4.2. Members must, as soon as reasonably possible, disclose to the Society any conviction, adverse finding, judgement or determination or disqualification of the type referred to in rules 1.9, 1.10 or 1.11 of the Society's Disciplinary Scheme to which they are subject.

Speaking up

- 5. Members should speak up if they believe, or have reasonable cause to believe, that a course of action is unethical or is unlawful.
 - 5.1. Members should challenge others on their non-compliance with relevant legal, regulatory and professional requirements.



- 5.2. Members must report to the Society, as soon as reasonably possible, any matter which appears to constitute Misconduct for the purposes of the Society's Disciplinary Scheme and/or a material breach of any relevant legal, regulatory or professional requirements by one of its Members.
- 5.3. Before deciding whether to report the matter to the Society, Members may discuss the apparent Misconduct with the other Member concerned and seek further information in order to form a view on whether the matter in question does amount to apparent Misconduct. Discussing the matter also gives the other Member the opportunity to rectify the apparent Misconduct or mitigate its effect, although any such rectification or mitigation does not relieve Members of their duty to report the apparent Misconduct. Where such reporting or the subsequent investigation of alleged Misconduct requires the disclosure of information that would normally be confidential to a third party, Members must take all reasonable steps to obtain the consent of the third party to such disclosure.
- 5.4. In addition to complying with any legal requirements to report matters to relevant regulators or other authorities, Members should also report to those bodies any behaviour that they have reasonable cause to believe is unethical or unlawful and carries significant risk of materially affecting outcomes.
- 5.5. Members must take reasonable steps to ensure users are aware of any substantial issues with a piece of work for which they are responsible or in which they have had significant involvement, if those issues might reasonably influence the decision-making or judgement of users.

Communication

- 6. Members must communicate appropriately.
 - 6.1. Members must communicate in a timely manner, clearly, and in a way that takes into account the users. The intended users should be identified, as should the capacity in which the Member is acting. If any advice of a substantive nature takes into account the interests of a party or parties other than the client, this must be disclosed.
 - 6.2. Members must show clearly that they take responsibility for their work when communicating with users.
 - 6.3. Members must take reasonable steps to ensure that any communication for which they are responsible or in which they have a significant involvement is accurate, not misleading, and contains an appropriate level of information. Where applicable, Members should state where supplementary information or explanation can be found.
 - 6.4. Where Members identify that a user of their work has, or is reasonably likely to have, misunderstood or misinterpreted the information or advice provided by them in a way which could have a material impact, Members should draw the user's attention to this.





75 Merrion Square South Dublin 2 D02 KP92

Tel: +353 1 634 0020 Email: <u>info@actuaries.ie</u> LinkedIn: <u>society-of-actuaries-in-ireland</u>

Web: <u>www.actuaries.ie</u>